## DECLARATION FOR PATENT APPLICATION AND POWER OF ATTORNEY

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below adjacent to my name.

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of subject matter (process, machine, manufacture, or composition of matter, or an improvement thereof) which is claimed and for which a patent is sought by way of the application entitled:

## REMOTE SERVICES SYSTEM MANAGEMENT INTERFACE

which (check)	is attached hereto. and is assended by the Preliminary Amendment attached herete. was filed on as Application Serial No. and was amended on (if applicable).
	hat I have reviewed and understand the contents of the above identified specification aims, as amended by any amendment referred to above.

I acknowledge the duty to disclose information, which is material to patentability as defined in Title 37, Code of Federal Regulations, § 1.56.

I hereby claim foreign priority benefits under Title 35, United States Code, § 119(a)-(d) of any foreign application(s) for patent or inventor's certificate or any PCT international application(s) designating at least one country other than the United States of America listed below and have also identified below any foreign application(s) for patent or inventor's certificate or any PCT international application(s) designating at least one country other than the United States of America filed by me on the same subject matter having a filing date before that of the application(s) of which priority is claimed:

Prior Foreign Application(s)			Priority	Claimed
Number Country Day/Month/Year Filed				No
N/A.	-			

I hereby claim the benefit under Title 35, United States Code, § 119(e) of any United States provisional application(s) listed below:

Provisional Application Number	Filing Dute
N/A	

I hereby claim the benefit under Title 35, United States Code, § 120 of any United States application(s) or PCT international application(s) designating the United States of America listed below and, insofar as the subject mafter of each of the claims of this application is not disclosed in the prior application(s) in the manner provided by the first paragraph of Title 35, United States Code, § 112, I acknowledge the duty to disclose information, which is material to potentability as defined in Title 37, Code of Federal Regulations, § 1.56, which became available between the filing date of the prior application(s) and the national or PCT international filing date of this application:

Application Serial No.	Filing Date	Status (patented, pending, ahandoned)
N/A		

I hereby appoint the following attorney(s) and/or agent(s) to prosecute this application and to transact all business in the United States Patent and Trademark Office connected therewith: Stephen A. Terrile (32,946); Gary W. Hamilton (31,834); Kenneth Olsen (26,493); Timothy J. Crean (37,116); Alexander E. Silverman (37,940); Anirma R. Gupta (38,275); Sean P. Lewis (42,798); Michael J. Schallop (44,319); Noreen A. Krall (39,734); Bernice B. Chen (42,403); Marc D. Foodman (34,110); Monica Ward (40,696); Elsine K. Lee (41,936); Hugh H. Matsubayashi (43,779); Paul D. Sorkin (39,039); Marilyn E. Glaubenskiee (35,521); Andrew C. Chen (43,544); Jeffrey L. Meyers (44,252); and Pavel Pogodin (48,205).

Picase address all correspondence and telephone calls to:

Stephen A. Terrile
Attorney for Applicant(s)
HAMILTON & TERRILE, LLP
FO Box 203518

Austin, Texas 78759
Telephone: \$12-338-9100
Facsimile: \$12-345-7225

I declare that all statements made herein of my own knowledge are true, all statements made herein on information and belief are believed to be true, and all statements made herein are made with the knowledge that whoever, in any matter within the jurisdiction of the Patent and Trademark Office, knowingly and willfully falsilies, conceals, or covers up by any trick, scheme, or device a material fact, or makes any false, fictitious or franchilent statements or representations, or makes or uses any false writing or document knowing the same to contain any false, fictitious or franchilent statement or entry, shall be subject to the penaltics including fine or impresonment or both as set forth under 18 U.S.C. 1001, and that violations of this paragraph may jeopardize the validity of the application or this document, or the validity or enforceability of any patent, trademark registration, or certificate resulting therefrom.

Full name of first joint	inventor:	Michael J. Wook	ey	program gram ang
Inventor's Signature:			Date:	
Residence:	Santa Ciara, C	difornia		
Post Office Address:	2340 Esperanc Santa Clara, Ca	a Avenuc alifornía, 95054	Citizenship:	British
Full name of second je	iat inventor:	Trever Watson	tanta and the same a	
Inventor's Signature:	10	( B)	Date:	31 JAN 2007
Residence:	Sheffield, Unit	ed Kingdom		A service at the service at the service and service at the service
Post Office Address:	6 Wyvem Gar Sheffield S17		Citizenship;	British
Full name of third join	t inventor:	Jean Chouanard		he delivered with the project of the second
Inventor's Signature:	and the same state of the same		Date:	
Residence:	Redwood City,	, California		
Post Office Address:	80 Hillview A	'enuc	Citizenship:	French
	Redwood City	California 94062		

## DECLARATION FOR PATENT APPLICATION AND POWER OF ATTORNEY

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below adjacent to my name.

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of subject matter (process, machine, manufacture, or composition of matter, or an improvement thereof) which is claimed and for which a patent is sought by way of the application entitled:

	REMOT	E SERVICES SYSTI	em management interf	ACE		
which (check)	cck) Sis attached hereto. and is amended by the Preliminary Amendment attached hereto. was filed on as Application Serial No and was amended on (if applicable).					
I hereby state including the c	that I bave laims, as a	reviewed and underst mended by any amend	and the contents of the above id ment referred to above.	entified spe	cification,	
		to disclose information ulations, § 1.56.	, which is material to patentabil	ity as define	ed in Title	
application(s) the least one count any foreign ap designating at	for patent try other the plication(see the least one	or inventor's certificate han the United States of s) for patent or inventor country other than the	itle 35, United States Code, § 119 or any PCT international applicate from America listed below and have or's certificate or any PCT international States of America files of the application(s) of which prior	ation(s) desi also identi national app d by me on	ignating at fied below dication(s) the same	
		Prior Foreign Applica	tion(s)	Priority	Claimed	
Numbe	r	Country	Day/Month/Year Filed	Yes	No	
N/A						
I hereby clair provisional ap	m the ber plication(s	nefit under Title 35, is listed below:	United States Code, § 119(c)	of any Uni	ited States	
Provisi	onal Appl	ication Number	Filing Dat	c		
	N/2	4				
application(s) below and, in	or PCT in sofar as the	ternational applications c subject matter of each	ed States Code, § 120 of any Unit (s) designating the United States n of the claims of this application	of America is not discl	osed in the	

I hereby claim the benefit under Title 35, United States Code, § 120 of any United States application(s) or PCT international application(s) designating the United States of America listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior application(s) in the manner provided by the first paragraph of Title 35, United States Code, § 112, I acknowledge the duty to disclose information, which is material to patentability as defined in Title 37, Code of Federal Regulations, § 1.56, which became available between the fiting date of the prior application(s) and the national or PCT international filing date of this application:

Application Scrial No.	Filing Date	Status (patented, pending, abandoned)
N/A		

- Page 1 of 2 -

I hereby appoint the following attorney(s) and/or agent(s) to prosecute this application and to transact all business in the United States Patent and Trademark Office connected therewith: Stephen A. Terrile (32,946); Gary W. Hamilton (31,834); Kenneth Olsen (26,493); Timothy J. Crean (37,116); Alexander E. Silverman (37,940); Anirma R. Gupta (38,275); Scan P. Lewis (42,798); Michael J. Schallop (44,319); Noreen A. Krall (39,734); Bernice B. Chen (42,403); Marc D. Foodman (34,110); Monica Ward (40,696); Elaine K. Lee (41,936); Hugh II. Matsubayashi (43,779); Paul D. Sorkin (39,039); Marilyn E. Glaubenskiec (35,521); Andrew C. Chen (43,544); Jeffrey L. Meyers (44,252); and Pavel Pogodin (48,205).

Please address all correspondence and telephone calls to:

Stephen A. Terrilc Attorney for Applicant(s) HAMILTON & TERRILE, LLP PO Box 203518 Austin, Texas 78759 Telephone: 512-338-9100

Facsimile: 512-345-7225

I declare that all statements made herein of my own knowledge are true, all statements made herein on information and belief are believed to be true, and all statements made herein are made with the knowledge that whoever, in any matter within the jurisdiction of the Patent and Trademark Office, knowingly and willfully falsifies, conceals, or covers up by any trick, scheme, or device a material fact, or makes any false, fictitious or fraudulent statements or representations, or makes or uses any false writing or document knowing the same to contain any false, fictitious or fraudulent statement or entry, shall be subject to the penaltics including fine or imprisonment or both as set forth under 18 U.S.C. 1001, and that violations of this paragraph may jeopardize the validity of the application or this document, or the validity or enforceability of any patent, trademark registration, or certificate resulting therefrom.

Full name of first joint	inventor:	Michael J. Wookey	/	
Inventor's Signature:			Date:	
Residence: Post Office Address:	Santa Clara, California 2340 Esperanca Avenue Santa Clara, California, 95054		Citizenship:	British
Full name of second jo	int inventor:	Trevor Watson		
Inventor's Signature: Residence: Post Office Address:	Sheffield, Unite 6 Wyvern Gard Sheffield S17 3	lens	Date: Citizenship:	British
Full name of third joir	t inventor:	Jean Chouanard		
Inventor's Signature:	Redwood City,	California	Date:	02/01/2002
Post Office Address:	80 Hillview Av		Citizenship:	French

## DECLARATION FOR PATENT APPLICATION AND POWER OF ATTORNEY

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below adjacent to my name.

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of subject a

manufacture, or comp	osition of matter, or an in y of the application entitle	mprovement theroof) which is clilled:	er (process simed and f	or which a		
REM	REMOTE SERVICES SYSTEM MANAGEMENT INTERFACE					
an	thich (check)  is attached hereto. and is amended by the Preliminary Amendment attached hereto. was filed on as Application Serial No and was amended on (if applicable).					
	ave reviewed and unders as amended by any amend	tand the contents of the above id lment referred to above.	lentified spe	cification,		
I acknowledge the dur 37, Code of Federal R		n, which is material to patentabil	ity as defin	ed in Title		
I hereby claim foreign priority benefits under Title 35, United States Code, § 119(a)-(d) of any foreign application(s) for patent or inventor's certificate or any PCT international application(s) designating at least one country other than the United States of America listed below and have also identified below any foreign application(s) for patent or inventor's certificate or any PCT International application(s) designating at least one country other than the United States of America filed by me on the same subject matter having a filing date before that of the application(s) of which priority is claimed:						
	Prior Foreign Applicat	tion(s)	Priority	Claimed		
Number	Country	Day/Month/Year Filed	Yes	No		
N/A						
I hereby claim the benefit under Title 35, United States Code, § 119(e) of any United States provisional application(s) listed below:						
Provisional Application Number Filing Date						
N	I/A	`				

I hereby claim the benefit under Title 35, United States Code, § 120 of any United States application(s) or PCT international application(s) designating the United States of America listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior application(s) in the manner provided by the first paragraph of Title 35, United States Code, § 112, I acknowledge the duty to disclose information, which is material to patentability as defined in Title 37, Code of Federal Regulations, § 1.56, which became available between the filing date of the prior application(s) and the national or PCT international filing date of this application:

Application Serial No.	Filing Date	Status (patented, pending, abandoned)
N/A		

I hereby appoint the following attorney(s) and/or agent(s) to prosecute this application and to transact all business in the United States Patent and Trademark Office connected therewith: Stephen A. Terrile (32,946); Gary W. Hamilton (31,834); Kenneth Olsen (26,493); Timothy J. Crean (37,116); Alexander E. Silverman (37,940); Anirma R. Gupta (38,275); Sean P. Lewis (42,798); Michael J. Schallop (44,319); Norsen A. Krall (39,734); Bernice B, Chen (42,403); Marc D. Foodman (34,110); Monica Ward (40,696); Elaine K. Lee (41,936); Hugh H. Matsubayashi (43,779); Paul D. Sorkin (39,039); Marilyn E. Glaubensklee (35,521); Andrew C. Chen (43,544); Jeffrey L. Meyers (44,252); and Pavel Pogodin (48,205).

Please address all correspondence and telephone calls to:

Stephen A. Terrile
Attorney for Applicant(s)
HAMILTON & TERRILE, LLP
PO Box 203518
Austin, Texas 78759

Telephone: 512-338-9100 Facsimile: 512-345-7225

I declare that all statements made herein of my own knowledge are true, all statements made herein on information and belief are believed to be true, and all statements made herein are made with the knowledge that whoever, in any matter within the jurisdiction of the Patent and Trademark Office, knowingly and willfully falsifies, conceals, or covers up by any trick, scheme, or device a material fact, or makes any false, fictitious or fraudulent statements or representations, or makes or uses any false writing or document knowing the same to contain any false, fictitious or fraudulent statement or entry, shall be subject to the penalties including fine or imprisonment or both as set forth under 18 U.S.C. 1001, and that violations of this paragraph may jeopardize the validity of the application or this document, or the validity or enforceability of any patent, trademark registration, or certificate resulting therefrom.

Full name of first joint	inventor:	Michael J. Wookey	7		
Inventor's Signature:	15th		Date:	2/4/0	12
Residence:	Santa-Clara, Calif	ornia	_		•
Post Office Address:	2340 Esperanca A	venue	Citizenship:	British	
	Santa Clara, Calif	ornia, 95054			
Full name of second jo	int inventor:	Trevor Watson			•
Inventor's Signature:			Date:		
Residence:	Sheffield, United	Kingdom			Į
Post Office Address:	6 Wyvern Garder	ıs	Citizenship;	British	
	Sheffield S17 3PR	UK			:
Full name of third join	t inventor:	Jean Chouanard			
Inventor's Signature:			Date:		
Residence:	Redwood City, Ca	difornia	_		
Post Office Address:	80 Hillview Aven	ue	Citizenship:	French	
	Redwood City, Ca	difornia 94062			